

## UIC Counseling Center Information and Emergency Support Services

UIC Counseling Center  
Student Services Building (SSB)  
1200 West Harrison  
p: 312-996-3490

### **During Business Hours**

Typically, students are routinely scheduled for the next available intake appointment. During business hours (M-F 8:30 a.m. - 5 p.m.), a student in crisis may be scheduled for an emergency intake or seen by an on-call counselor for an immediate assessment as needed.

If you feel you are experiencing a crisis please do not hesitate to contact us. Call us or walk-in to the Counseling Center as soon as possible.

### **After Hours**

If you are experiencing a crisis or emergency and require services outside of the Counseling Center's regular business hours there are a number of resources available to provide the support you need.

#### *In Person Emergency Care*

In the event of a life threatening mental health emergency for which you require immediate emergency services, regardless of insurance coverage or proximity to where your home is, please dial 911 or go to the closest emergency room to receive immediate emergency care.

If you experience a mental health emergency while near or on UIC campus, please call or go to:

#### **UIC Hospital Emergency Room**

1740 W Taylor St  
Chicago, IL 60686  
(312) 996-7298

#### *Crisis Hotlines*

If you believe that your concerns require immediate attention, but you do not feel that you need to be seen in person or require immediate emergency hospital care, please contact one of the crisis hotlines provided below for assistance:

#### [InTouch Crisis Hotline](#)

312.996.5535

Sunday - Friday 6:00pm - 10:30pm

The InTouch Hotline is a free crisis intervention, counseling, and referral service offered to UIC students and members of the greater Chicagoland area. The InTouch Hotline is staffed by volunteers trained through the UIC Counseling Center Paraprofessional Program. Calls placed to the InTouch Hotline remain confidential and are treated in an objective, non-judgmental fashion.

Alternatively, you may call these hotlines available 24/7:

#### **National Suicide Prevention Hotline**

1-800-273-8255(TALK)

## **Northwestern Memorial Hospital Outpatient Psychiatry Hotline**

312.926.8100

### **Psychiatric Hospitalization**

Many insurance policies will cover needed emergency services obtained in most hospital emergency rooms. However, if you need subsequent psychiatric hospitalization and are covered by CampusCare\* or any other health care policy, you may need to phone your insurance company for assistance in locating psychiatric treatment facilities that would be included in your policy's network of covered providers.

(\*UIC Hospital Inpatient Psychiatry is part of the *Campus Care* network of approved treatment facilities.)