With around-the-clock access to UIC Police, centralized reporting and support resources, and several options for a safer commute, the UIC SAFE App is a one-stop security shop.

There is something for everyone!

**Panic Button:** Quickly activate and call for help from your location.

**Chat with UIC Police:** Ask questions and get answers in real time.

**Safe Commute:** Learn about your options for a safer walk or ride.

**Work Alone:** Let someone know where and when you’re working alone.

**Report Light Outage:** Notify facilities management of street light outages or area lights that aren’t working.

**Report a Tip:** Share tips or other information with authorities that will help solve crimes and create a safer community.

**Emergency Guides:** Know who to call and what to do in any emergency.

**Download today!**

Learn more at ready.uic.edu

**New app updates!**

**HOW TO ENABLE LOCATION SERVICES**

For **iOS Devices:** Go to Settings > Scroll down until you find “UIC SAFE” > Select “UIC SAFE” to access app settings > Select “Location” > Under “ALLOW LOCATION ACCESS” select “While Using the App.”

For **Android Devices:** Go to “Settings” > Select “Apps” > Scroll down until you find “UIC SAFE” > Select “UIC SAFE” to access app settings > Select “Permissions” > Next to “Location,” slide the bar to the right to enable.

**HOW TO INSTALL UIC SAFE ON YOUR PHONE**

Download the app from the App Store or Google Play > Log in with your NetID and password > Tap “Continue” > Tap “Register your UIC SAFE Profile” to register > Enable location services and push notifications for the app > Explore the app & try out its features > Stay UIC SAFE!

Troubleshooting the Mobile App Most mobile app issues can be resolved by: Closing and restarting the app | Restarting the device | Reinstalling the app.

For more information, go to ready.uic.edu.
The Safe Commute button lists your options for traveling safely throughout the Coverage Area on campus.

Ask a friend or UIC Police dispatcher to virtually monitor your walk on or off campus* with Virtual Friend Walk or Police Virtual Escort. Whether you ask a friend or UIC Police, it’s comforting to know that someone has an eye on you.

* Police Virtual Escort is only available from a starting point within the coverage area | *Location services must be enabled | *Must complete your UIC SAFE Profile

TO REQUEST NIGHT RIDE Tap the blue “Safe Commute” button from the app home screen > Tap the white “Night Ride” button > Read the instructions > Tap the white “Set up a TransLoc Account for Night Ride” button > Follow the instructions to set up and use a TransLoc Account for service. | *Only available within the coverage area

TO REQUEST PARATRANSPORT SERVICES Ensure you have obtained prior approval from the Disability Resource Center (for students) or the Office for Access and Equity (for employees).

TO USE VIRTUAL FRIEND WALK *Location services must be enabled | *Your friend does not need the app to use this feature

TO USE POLICE VIRTUAL ESCORT *Only available from a starting point within the coverage area | *Location services must be enabled | *Must complete your UIC SAFE Profile | *Available 24/7

TO REQUEST A WALKING ESCORT *Only available within the coverage area for East, West, South and JMLS campuses

Troubleshooting the Mobile App Most mobile app issues can be resolved by: Closing and restarting the app | Restarting the device | Reinstalling the app. For more information, go to ready.uic.edu.
WORK ALONE but not all by yourself

Working late on campus? Studying alone after hours? Invite a friend to be your virtual lookout.

Schedule a Work Alone session and push notifications will remind you to periodically check into the app. If you fail to confirm your safety status, it will trigger an alert to your emergency contact.

*Your chosen emergency contact must have text and call capabilities (they do not need the app installed) | *Location services & push notifications must be enabled | *Must complete your UIC SAFE Profile

HOW TO USE WORK ALONE
Tap the blue “Work Alone” button from the app homescreen > Read the instructions > Tap the white “Start Work Alone Now” button.

HOW TO ENABLE LOCATION SERVICES & PUSH NOTIFICATIONS
For iOS Devices:
Go to Settings > Scroll down until you find “UIC SAFE” > Select “UIC SAFE” to access app settings >
• To enable location services: Select “Location” > Under “ALLOW LOCATION ACCESS,” select “While Using the App.”
• To enable push notifications: Select “Notifications” > Next to “Allow Notifications,” slide the bar to the right to enable.

For Android Devices:
Go to “Settings” > Select “Apps” > Scroll down until you find “UIC SAFE” > Select “UIC SAFE” to access app settings >
• To enable location services: Select “Permissions” > Next to “Location,” slide the bar to the right to enable.
• To enable push notifications: Select “Notifications” > Slide the bar to the right to enable.

Troubleshooting the Mobile App
Most mobile app issues can be resolved by: C casing and restarting the app | Restarting the device | Reinstalling the app.

For more information, go to ready.uic.edu.

IMPORTANT: Work Alone is a new, experimental, “early access” feature that may be less stable than versions to come. The feedback you provide will help us identify issues, fix them, and make the UIC SAFE App even better.

HELP IMPROVE THE QUALITY AND USABILITY
To report issues: Tap “About/Preferences” > Send App Feedback > Compose e-mail.

Learn more at ready.uic.edu
UIC SAFE
GET IN TOUCH with UIC Police

Start a chat, submit a report, or make a call – share information with police any way you choose using Report a Tip. Share tips or other information that will help us solve crimes and create a safer community. You also have options to be anonymous!

Use the Panic Button to get help straight to your location* in an emergency.

*Only available within the coverage area | *Location services must be enabled | *Must complete your UIC SAFE Profile

See something suspicious? Use Report a Tip to gain quick access to campus reporting forms.

Can't talk? Text a police officer using Chat with UIC Police to get the help you need, when you need it.

Not sure what to say? Would an image be helpful? Share a photo or video with police in seconds.

Troubleshooting the Mobile App Most mobile app issues can be resolved by: Closing and restarting the app | Restarting the device | Reinstalling the app. For more information, go to ready.uic.edu.

Office of Preparedness and Response

Learn more at ready.uic.edu
Know your resources. Stay vigilant and review safety tools, subscribe to alerts, or update emergency contacts in the Safety Toolbox; browse student or employee Support Resources to familiarize yourself with the services made available for assistance; check out Emergency Response Guidelines to expand your understanding of procedures and be ready for any campus emergency.

Take safety on campus into your own hands with the UIC SAFE App.

In need of help or looking for assistance? Access your network of mental health services, advocacy, and community support through the Support Resources tab.

Got time between classes? Take a minute to review campus Safety Tips in the Safety Toolbox.


NEW APP UPDATES!

About the features

Download today!

Learn more at ready.uic.edu